

BusPlanner Quick Start Guide

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***PLEASE NOTE – IT MAY TAKE US A FEW WEEKS TO IMPLEMENT YOUR REQUEST IN THE SYSTEM, BUT IN THE MEANTIME YOUR CHILD/CHILDREN CAN RIDE THE BUS AS NEEDED. ROUTE INFORMATION WILL BE POSTED ON THE SCHOOL DISTRICT WEBSITE AND BE UPDATED FOR ACCURACY ON BUSPLANNER BY SEPTEMBER 1. ***

1. Previously Registered Bus Riders

**If you registered your child last year and you still live at the same address you do not need to register them again. However, if you no longer need transportation, please notify lisa.clifton@sd6.bc.ca **

If you have moved anytime after May 1, 2025 or there is another change to your child's contact information you must complete the Change of Address Form with the relevant details. To do so follow the steps below:

- 1. Navigate to <u>rmsd.mybusplanner.ca</u>
- 2. Log In to your account.

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3. Use the **"SELECT STUDENT"** tool to select the child you wish to update and then scroll down to the bottom of the screen and click on **"ONLINE FORMS AND REQUESTS**



4. Click on **"CHANGE OF ADDRESS FORM**" and fill out the details as required.

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2. Unregistered Riders Returning to School District 6 and Kindergarten Kids

If your child attended an SD6 school last year or will be in kindergarten this year, and did not ride the bus but will require transportation this year, you must create an account and fill out the registration form. To do so follow the steps below:

- 1. Navigate to rmsd.mybusplanner.ca
- Create an account by clicking on "LOG IN," navigating to "PARENT PORTAL," and then clicking on "CREATE ACCOUNT." Please ensure to use the email you have on file with the school, or the site will not link you to your children. If you need to find out what email you have on file, please contact lisa.clifton@sd6.bc.ca.

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3. Select your student and then scroll to the bottom of the screen and click "ONLINE FORMS AND REQUESTS."



4. Select your form:



5. Fill out the **"RETURNING TO SD6 TRANSPORTATION REQUEST"** form. Greyed-out areas will not be fillable for you and will be auto-filled with your students' details by the system. If this information is incorrect or your children are not visible to you when you login, please contact<u>lisa.clifton@sd6.bc.ca</u>.

3. New to School District 6 Bus Riders and New to School District 93 Bus Riders

If your child is new to School District 6 (excluding SD6 Kindergarten kids- see above section), or School District 93, please <u>do not create an account or login until AFTER you have submitted the registration form</u>. We will need to add your child to the database before the website functions correctly for you. You will be able to submit a **"NEW to SD6 / SD93 Transportation Request"** form without logging in. Please follow the steps below:

- 1. Navigate to rmsd.mybusplanner.ca
- 2. Click on "ONLINE FORMS AND REQUESTS."

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3. Fill out the **"NEW TO SD6 / SD93 TRANSPORTATION REQUEST"** form and submit. Please give us a few days to upload the form. After submitting, you can create an account and login to the site as described in Section 2 of this document. If your child is not visible to you when you log in, we simply have not got to your form in the queue, please log out and try again later.

4. Students Requiring Transportation to Two Registered Home Addresses

If your child/children have two home addresses registered with the school and they require transportation to both, please fill out both Home Address 1 and Home Address 2. If the details that auto filled into Home Address 1 are incorrect and are greyed out, please contact <u>lisa.clifton@sd6.bc.ca</u> to correct them.

***Please note this is for split households only i.e., Parent/Guardian 1 and Parent/Guardian 2. ***

5. Courtesy Rides

If your child/children require a ride to anywhere other than their registered home on a regular basis you may apply for a courtesy ride. This includes but is not limited to things such as afterschool care, homes of extended family, crosstown transfers, other schools to meet family, out of boundary school transportation. Courtesy rides can be revoked at any time and are based on ridership. If the bus gets full then we would look at removing courtesy rides. Please see District Practice 7000 for more information (available on the SD6 website).

5.1 New to SD6 Courtesy Rides

If your child is new to SD6 and <u>not</u> going into kindergarten this coming year, then you can follow the steps below:

- 1. Navigate to <u>rmsd.mybusplanner.ca</u>
- 2. Click on "ONLINE FORMS AND REQUESTS."



3. Fill out the **"NEW TO SD6 COURTESY RIDE"** form and submit. Please give us a few days to upload the form. After submitting, you can create an account and login to the site as described in Section 2 of this document. If your child is not visible to you when you log in, we simply have not got to your form in the queue, please log out and try again later.

5.2 Returning to SD6 and Kindergarten Kids – Courtesy Rides

If your child/children are returning to SD6 or are going into kindergarten this year you can use the following steps to request a Courtesy Ride if needed:

- 1. Navigate to rmsd.mybusplanner.ca
- 2. Log In to your account.

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3. Use the **"SELECT STUDENT"** tool to select the child you wish to update and then scroll to the bottom of the page and click on **"ONLINE FORMS AND REQUESTS.**



4. Select the **"RETURNING TO SD6 COURTESY RIDE REQUEST"** from fill out the form and submit. Please note, if the greyed-out sections of the form are not accurate, this must be updated by SD6. Please contact <u>lisa.clifton@sd6.bc.ca</u> should it required updating or if your children are not visible to you when you login.

